

## RETAILER USE

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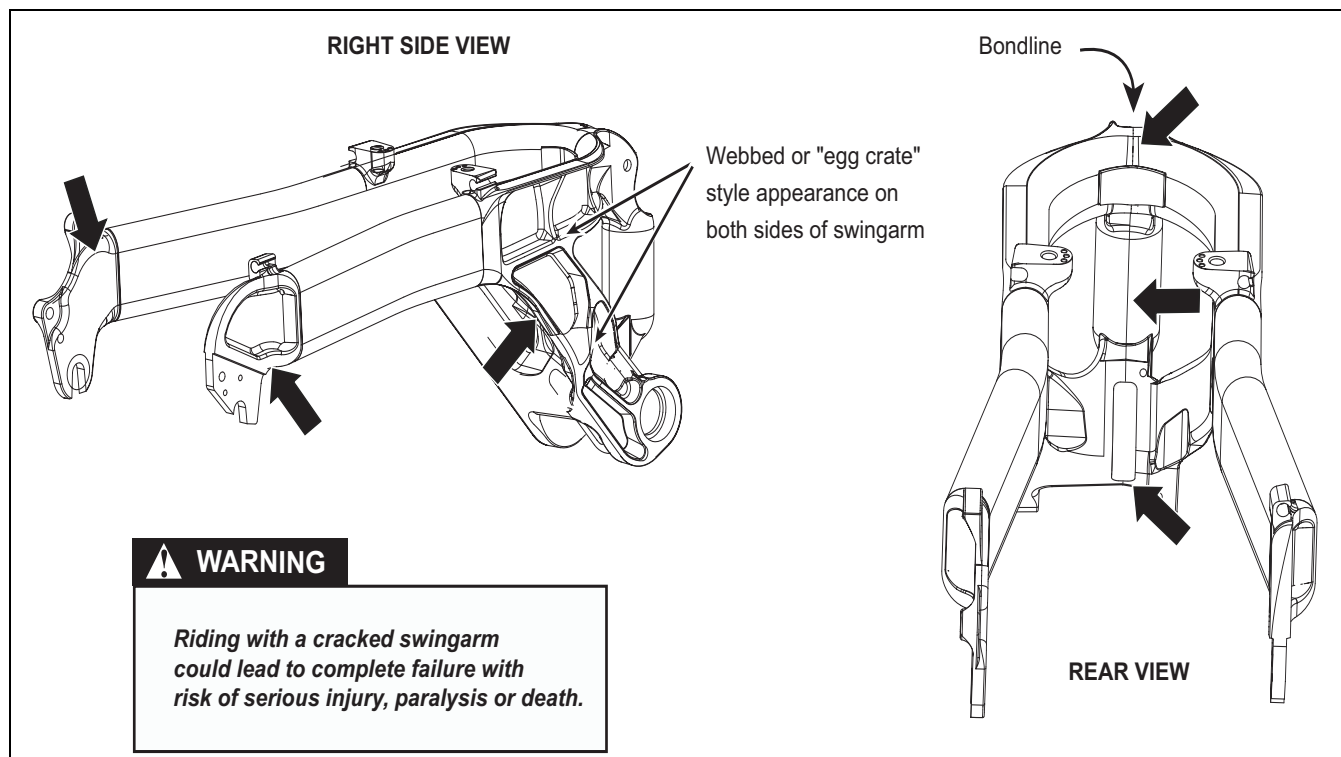
## BONDED ALUMINUM SWINGARM INSPECTION

This is an important service bulletin affecting any Cannondale bicycle with a bonded aluminum swingarm.

**See Fig. 1-1.** This is not a recall. This type of swingarm was used on various model bikes in 1999 thru 2001. Bonded aluminum swingarms can easily identified by the "egg crate" or "webbed" appearance of the cast front part of the swingarm.

We are asking that anytime a Cannondale bike with a bonded aluminum swingarm comes into your shop for service that you inspect it carefully for cracks. Cannondale has seen cases where these swingarms have cracked at the areas indicated with arrows in the illustration. When inspecting any bicycle that is in for service, thoroughly clean the swingarm and carefully inspect the ENTIRE swingarm for any crack. Be sure to inspect under bright lighting.

**Fig. 1-1. Identification**



Bonded aluminum swingarms were used on the following Cannondale bicycles, framesets, and warranty swingarms:

<b>Model Year(s)</b>	<b>Model Name</b>	<b>Model Number(s)</b>
2000-2001	JEKYLL	600, 700, 700SX, 900SL, 1000SL
2000	RAVEN	700SX, 800, 1000SL
2000-2001	SUPER V	500, 600
1999-2001	SUPER V ACTIVE	400, 500, 500 POLICE, 600, 700, 700SX, 800, 1000SL
2000-2001	SUPER SILK	400

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If no crack is found, the swingarm has more useful life and can be used. If a crack is found or suspected, Retailers should contact Cannondale Dealer Service for information on how to obtain a no charge warranty replacement. Do not permit the rider to continue to use the swingarm.

Warranty replacement and installation must be performed by an authorized Cannondale Retailer.

This swingarm is part of a frame, and bicycle, that met/exceeded U.S. Consumer Product Safety Commission (CPSC) standards and Cannondale's own more rigorous standards.

This bulletin is a sincere effort to communicate a specific need to regularly inspect these swingarms to see if they are cracked or worn out. Please post and save this notice so you may refer to it.

Inspection of bicycle components and frames should be an important part of your service maintenance routine. See Section D of the latest Cannondale Bicycle Owner' s Manual.

Note that the life of frames or components for a given rider cannot be predicted. The more use a bicycle sees, and the harder it is ridden, the more frequently it must be inspected. Bicycles, particularly lightweight bicycles, need to be cleaned, maintained and inspected. The need for inspection is ongoing. This reality should be practiced by your shop and communicated to your customers.